

Quality Policy Statement

Delton Contracts Services Ltd is committed to the highest standards of service delivery.

We listen to our clients, continually reviewing our processes of service delivery in line with client and company needs, maximising the efficiency of our resource management system.

The principle elements of our policy are:

- To maintain a certified Quality Management System satisfying the requirements of ISO 9001:2015, which forms the framework for achieving continual improvement, compliance with all legislation, complete client satisfaction and full realisation of all company objectives.
- To focus on the requirements of clients, establishing levels of communication capable of fully determining their needs and expectations.
- To establish and maintain an infrastructure capable of supporting all company activities and realising all company objectives.
- To identify scope for improvement in every aspect of the company's activities, devising and implementing effective solutions throughout.

Document Name: Quality Policy Statement

Date Created: 01/01/2024

Version Number: 2 Jan 2026

Revision Date: 01/01/2027

Approved by: Gurbakhs Singh

Position: Managing Director

Approved by	G.Singh Director	Signed: 	Date 6/3/2025
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